

Fuel FORUM Meeting Notes January 11, 2006

- Send a monthly report to the agencies showing how many remedy requests were made by their agency.
- Commercial sites need to be training to use the correct coding. If you know of a station using the incorrect codes, please notify the Fuel Group so they can get it fixed.
- Fuel customers have the ability to have one account and have departments within that account for their cards and pin numbers. If you would like this done contact the Fuel Group.
- Salt Lake County stated when the phone lines go down, the pump is not checking to make sure they are using the correct fuel. Steve Canning is going to look into getting a high speed line installed.
- UDOT is getting Gas on Diesel vehicles, this happens mostly at commercial sites. Karen Kraus has looked at the cards and they are marked for Diesel fuel only. Please contact Fuel with the site and time so they can investigate if this happens.
- Fleet Operations is going to look into the ability to have non-state agencies use the online remedy request, instead of calling the help desk.
- Add the fuel site finder link to the main fuel page.
- Ask FleetCore if they can add Carwashes to the fuel site finder page, or have Fuel create a list of carwashes accepting Gascard.
- Salt Lake County would like to have the Gascard transactions report.
- Fuel will try to get the Pin & Card request forms link directly to Remedy.